### 2015



### **Keynote Presentation:**

# FAIL FAST AND FAIL FORWARD – EMBRACING FAILURE AS A NECESSARY PRECURSOR OF SUCCESS IN THE DELIVERY OF ELEARNING SERVICES



by Steven Duggan, Director, Worldwide Education Strategy, Microsoft, USA

### **Keynote Presentation:**

### A DIFFERENT PERSPECTIVE ON THE SINGULARITY POINT. HOW IT IS SUBSTITUTING JOBS IN THE SERVICE SECTOR

by Dr. Jacques Bulchand-Gidumal, Professor of Digital Enterprises and Entrepreneurship, Universidad de Las Palmas de Gran Canaria, Spain

### 2014



### **Keynote Presentation:**

### WE USE. WE CREATE. WE BECOME. WE SUCCEED: MODELING OUR 21ST CENTURY INFORMATION SOCIETY

by Dr. Niki Lambropoulos, Wire Communications Laboratory, University of Patras, Greece & Global Operations Division, London, UK

### 2013



### **Keynote Presentation:**

### WHAT IS QUALITY OF LIFE IN THE ICT SOCIETY?



by Gunilla Bradley, Professor Em, Royal Institute of Technology, Sweden



### **Keynote Presentation:**

## INNOVATIVE PROBLEM SOLVING FOR SOCIAL APPLICATIONS: A STRUCTURED APPROACH

by Valeri Souchkov, ICG Training & Consulting Enschede, The Netherlands



**Keynote Presentation:** 

### IMPROVING SUPPORT FOR SOCIO-TECHNICAL INNOVATION: A RESEARCH AGENDA

by William McIver, Jr., Ph.D. IFIP Technical Committee 9 on ICT and Society & Faculty of Computer Science, University of New Brunswick Fredericton, New Brunswick, Canada

### 2011

### **Keynote Presentation:**

## DIGITAL FORMATIONS OF THE POWERFUL AND THE POWERLESS: LOCAL ACTORS IN GLOBAL POLITICS

by Saskia Sassen, Robert S. Lynd Professor of Sociology and Co-Chair Committee on Global Thought, Columbia University, USA, Centennial Visiting Professor, London School of Economics, UK

### 2010

### **Keynote Presentation:**

#### EMBRACING TECHNOLOGY AND THE CHALLENGES OF COMPLEXITY

by Professor Alice Robbin, Director, Rob Kling Center for Social Informatics, Indiana University, Bloomington, USA

### 2009



**Keynote Presentation:** 

ICT FOR A SUSTAINABLE SOCIETY? RETHINKING THE "GREEN IT" DEBATE IN THE CONTEXT OF SUSTAINABLE DEVELOPMENT

by Prof. Dr. Lorenz M. Hilty, Head of Laboratory, Technology and Society Empa, Swiss Federal Laboratories for Materials Testing and Research, Switzerland

### 2008



**Keynote Presentation:** 

FROM SOCIAL CAPITAL TO SOCIAL PRODUCTION: IMPLICATIONS FOR INDIVIDUAL, ORGANISATIONS AND NATIONS

by Professor Margaret Tan, Deputy Director, Singapore Internet Research Centre, Nanyang Technological University, Singapore



### **Keynote Presentation:**

# USABLE PRIVACY AND IDENTITY MANAGEMENT: CHALLENGES AND APPROACHES



by Professor Simone Fischer Hübner, Karlstad university, Sweden